



Improving Quality VMMC

## *Project IQ Webinar Series*

# **Introducing New Resources for Demand Creation and Quality Management**

October 11, 2018

# Today's objectives

- Introduce the digital EQA and CQI tools and discuss training plans
- Review promising human centered design (HCD) approaches and tools for targeting high risk and hesitant men for VMMC
- Discuss participant's QA/QI training needs, strategies and best practices for identifying and engaging high risk men, and thoughts on new HCD tool ideations

# Agenda

**Introduction**

Melissa Habel, CDC

**Part 1: Launch of digital EQA and CQI tools**

Jenn Snyder, Jhpiego

**Q&A**

**Part 2: MAXZAM preview**

Francis Kaira, Jhpiego Zambia

***Part 3:* Human-centered design (HCD) to further refine pain-o-meter tool**

Abby Tan, GA Tech

**Next Steps**

Melissa Habel, CDC

**Q&A, Closing and Discussion**

all

# Project IQ Resources Web Page:

<https://www.jhpiego.org/projectiq>



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## Project IQ Webinar Series

**In Pursuit of the Pivot**  
Reaching and Serving Clients Aged  
15-29 Years

August 24, 2016



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## Provider Verbal Pre-Screening Questions for Voluntary Medical Male Circumcision

### INSTRUCTIONS TO PROVIDERS:

- These questions are intended to identify conditions that may not be apparent through physical screening but could still compromise the safety of VMMC.
- Please verbally ask the following questions **in addition to** performing physical screening of **all** voluntary medical male circumcision (VMMC) clients prior to performing circumcision, regardless of the circumcision method to be used.
- Questions should be asked even if a client or their guardian already completed a written form with similar information.
- If a client answers "Yes" to any of the full questions below, please follow site policies or consult the senior on-site clinician to determine whether any further testing or referral to a specialized provider is needed before circumcision.

*Check if answer is YES –  
Consider further screening*

1. Do you have any current or past conditions, or a chronic illness that we should be aware of?
2. Are you currently taking any medications or vitamins? If yes, please list them. *(Consider further screening if client cites medications other than over-the-counter analgesics)*
3. Are you allergic to any medicines?



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## Project IQ Webinar Series

**A Healthy Obsession with Safety:**  
Improving Programs through  
Management and Reporting of  
Adverse Events



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## 3 Questions for Safe Injections

- Did you wash your hands?
- Are you using a new needle and syringe EVERY TIME you access a vial?
- Is there any possibility that the vial is contaminated, spoiled, or expired?



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## Managing Adverse Events of Voluntary Medical Male Circumcision (VMMC)

An orientation for  
non-VMMC providers



**Injection Safety For  
VMMC Service  
Delivery**

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**Announcements**

**Project IQ Discussions**  
Published by Cole Bingham (?) · September 17 at 2:44 PM

Project IQ supports the implementation of voluntary male medical circumcision (VMMC) by standardizing quality approaches and building capacity for improved timeliness, accessibility, actionability, and quality of VMMC data, and hosts periodic webinars convening VMMC field staff and implementing partners to discuss essential topics for maintaining and improving the quality of services.

This is a private Facebook group to continue discussions and share experiences. Please keep a business-appropriate tone and direct questions or concerns to a group administrator.

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# Discussion

- What are your EQA and CQI training needs?
- How are your VMMC programs targeting and screening high risk men for VMMC?
  - Are you collecting risk data?
  - What risks are being screened?
- What are your initial reactions to the latest pain-o-meter ideation?
  - Do the icons and color coding make sense?
  - What are your thoughts on the storytelling format?
  - Do you think the most recent model could also be adapted for post-op wound care instructions?
- Is there interest in implementing the different pain-o-meter models?
- What hurdles are you facing with moving the HCD approach forward in your program?

# Thank you.

Please take our survey and don't forget to join our Facebook group!

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